\Orchestrating a brighter world

NEC

UNIVERGE®
SP310

SOFTPHONE

KEEP YOUR REMOTE TEAMS AND CUSTOMERS TRULY CONNECTED

The SP310 offers employees a versatile communications tool for PCs and laptops from anywhere with internet access.

Ideal for home and mobile workers who need access to full business communications, the SP310 Softphone is installed on a personal computer (PC) or laptop and delivers high quality voice via a USB-connected headset/handset.

Versatility and flexibility are must haves in today's communication technologies. The SP310 provides employees with the communications tools they need to work efficiently and productively, whether they're in the office, home or remote office, or on the road.

AT A GLANCE

> Safe, secure communications for home workers and more
> Full-featured, IP softphone with impressive high quality audio
> Provides the same functionalities as an NEC desktop handset – it's like taking your desk phone with you
> Full visibility of other users
> Easy-to-use intuitive interface requires little or no training
> Highly cost-effective with less hardware required
> Enhances customer experience & team productivity

IMPROVE EFFICIENCY AND PRODUCTIVITY

Placing a call is as easy as entering a phone number or dialling from a contact list or call history. Use a keyboard shortcut to highlight a number and make a call. Calls can be directed and placed to people that are known to be available - no more customer calls transferred to voicemail! By providing quick access to the people and numbers employees need, the SP310 helps improve efficiency and enhance productivity.

EASY-TO-USE INTUITIVE INTERFACE

The SP310 Softphone offers three types of graphic user interface (GUI) displays: Standard and Toolbar view.

STANDARD VIEW - provides quick and easy access to various settings, call control buttons and contacts.

TOOLBAR VIEW - offers all of the same features and functionality, but in an efficient, easy-to-use toolbar that does not overlap other application windows.

PHONE VIEW - this simulates an IP phone layout and is used via a mouse or touch screen.
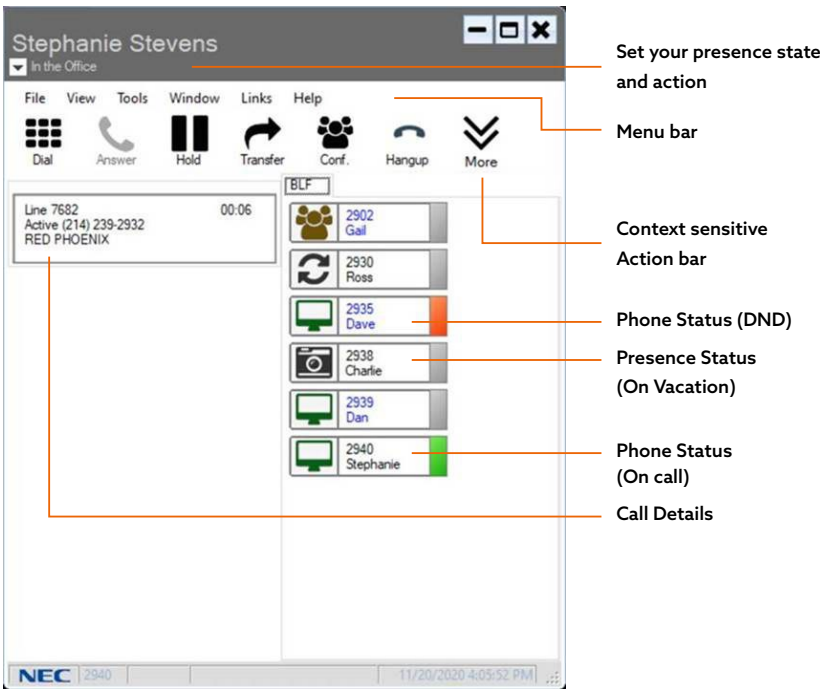
SP310 STANDARD CALL FEATURES

> Caller ID Display
> Call Transfer
> Call Hold
> Call Record to mailbox
> Call Conferencing
> Do Not Disturb
> Last Number Redial
> Voicemail Integration

> 32 Programmable Line Keys
> Speed Dial / DSS buttons
> Headset Volume and Muting
> Controls
> Ringer Volume Control
> Multiple Audio Algorithms
> Supported (G.711 and G.729a and G722 wideband)

PLEASE NOTE:
SP310 on SL2100 to be released shortly.
Requires VPN for off-premise connection.

STANDARD USER INTERFACE

- Set your presence state and action
- Menu bar
- Context sensitive Action bar
- Phone Status (DND)
- Presence Status (On Vacation)
- Phone Status (On call)
- Call Details

TOOLBAR USER INTERFACE

EMEA (Europe, Middle East, Africa)
NEC Enterprise Solutions
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For further information please contact NEC EMEA or: